



Team Welfare and Training

Our new measures developed in collaboration with Flow and Cleanology.

Across all etc.venues, clients and delegates can expect to get all the support they need in planning and delivering a great event whilst knowing the team they rely on are well looked after and fully trained.

We commit to:

1. Close collaboration with Flow Hospitality, our industry expert training partner on achieving new standards.
2. An **8 module Covid-19 response training** – completed by each team member and designed by Flow Hospitality.
3. New Hygiene Guru – dedicated and trained for each venue to ensure standards are met.
4. Personal Protective Equipment (PPE) – issued to all staff including a disposable P2/N95 face mask and gloves.
5. Staff well-being provisions - staggered start and finish times and smart shift rotations.
6. New uniform and protective aprons – issued, which will be changed and laundered daily.

* Please note these are subject to change and availability.